

GENERAL RULES FOR THE PUBLIC

Access and similar – Papendrecht sports centre

- Visitors are obliged to follow the instructions of the staff on duty at all times.
- Children brought along or athletes from associations fall under the direct supervision and responsibility of the association and/or supervisors.
- Bicycles and mopeds can be parked in the bicycle shed.
- Parking (car, bicycles, etc.) is at your own risk.
- Papendrecht sports centre is not liable in the event of loss or damage to visitors' property.

Access and similar – swimming pool

- Entrance tickets you receive at the reception entitle you to 1 entry to the swimming pool. This must be shown on request. Visitors without a valid ticket will be removed.
- All multiple access cards are valid for one year from the date of purchase. No refunds will be made.
- Entering the pools without the presence of supervisory personnel is prohibited.
- Visitors with medical complaints, which may affect swimming skills, must inform supervisory staff thereof. The visitor remains responsible for the risks resulting from these medical complaints.
- Children (up to approx. 12 years old) who are not able to swim are not admitted to the swimming pool without being accompanied by an adult, who must always supervise the child in their immediate vicinity.
- Only adults over the age of 18 (or acting as an 18 year old) are allowed to bring children who are not able to swim. In case of doubt about age, identification will be requested if necessary.
- Visitors who are not able to swim are not allowed in the deep pool.
- If the supervisor does not wear a swimsuit or is not in the water, children who cannot swim must wear water wings / swimsafe with padding and should only stay in the shallow pool before the line, supervisors are then obliged to actively supervise their child from the edge of the pool.
- Young children up to the age of 7 with an A diploma have access when accompanied by an older person over the age of 12.
- Swimming in swimwear is mandatory. Caps or other headgear with the exception of a bathing cap are not allowed
- You are requested to shower before entering the pools.
- The sports centre reserves the right to impose additional conditions on admission in the context of safety.

Behaviour at the Papendrecht sports centre

- Disturbing behaviour and/or offensive behaviour towards other visitors must be avoided.
- The use of recreational facilities may in no way cause nuisance or danger to other visitors.

- Ball games may only be played in the designated areas and may not cause any nuisance. Leather, hard, tennis or heavy balls are not allowed in or around the pools and in the changing rooms and corridors of the sports hall.
- It is not allowed to recreate half or completely undressed.
- Drugs, hookah and/or alcohol will not be tolerated. If you bring one of these with you and/or if you are under the influence of alcohol and/or drugs, you will be removed.
- Smoking is not allowed in the accommodation.
- Pets are not allowed.
- Cloakroom and changing rooms: do not stand on the benches, do not peek at the other guests, do not be noisy, do not bang cabinet or cupboard doors, do not smoke or have sex in the cubicles.
- Standing on the benches and/or chairs in the multifunctional areas, canteen and other areas is not permitted.
- Wearing outdoor footwear in the sports halls and the entire indoor accommodation in all wet areas is not permitted for hygiene reasons.
- Wearing training shoes with black soles is not allowed in the sports hall, because this causes stripes on the floor.
- It is not allowed to hang around or play in the changing rooms, cloakroom, grandstand, canteen, shower or hall.
- No food may be consumed in and around the pools, sports hall, grandstand and cloakroom – this is only permitted on the sunbathing lawn in the outdoor swimming pool, canteen and the designated areas.
- Lost and found items must be reported immediately at the cashier's desk or, if closed, to the employees on duty.
- A visitor who - after being warned - does not comply with the above rules of conduct, will be removed from the sports centre without refund of entrance fees.
- In addition to all the above rules, the code of conduct of the swimming pool industry applies.

Safety – Papendrecht sports centre

- The police will be notified in the event of theft or aggressive and/or immoral behaviour.
- Order problems can lead to denial of the sports centre.
- Bringing glassware to the sports centre is not allowed, as this can endanger the safety of the guests.
- Our staff is authorized to carry out random bag checks.
- Lockers are available for visitors' valuables. Use is at your own risk; if the key is lost, you will be charged €10.00;
- Visitors with medical complaints (which may affect swimming or sports) should inform the supervisory staff and register.

Safety – swimming pool

- The slide may only be used by persons with a minimum height of 1.20 m. or if you hold at least diploma A, otherwise always under the direct active supervision of an adult supervisor.
- It is not allowed to cause congestion or to stand in the slide.
- Diving is only allowed in water depths of 2 metres or more.
- Running on the platforms is not allowed.
- When weather conditions make it necessary (e.g. thunderstorms), visitors must leave the outdoor pools and grounds. This does not entitle you to a refund of entry fees.